



Volunteer News

Summer

2018



Welcome

Hello YPCT Volunteers, welcome to the Summer 2018 Newsletter! What a wonderful and busy year we've had, but it's not quite over and with Silly Season upon us, I'd like to urge all of you to keep extra vigilant when driving over the next few weeks. The annual volunteer survey will also be out in the coming weeks. This year, I'll use a combination of online

(Survey Monkey) and hard copy forms. Please let me know if you want a hard copy.

Reimbursement Forms - I just want to add a couple of little tips/reminders about these forms. When filling them out;

- please remember to include the carer, on a separate line, as well as the client on your sheet; and
- if you are claiming kms for your own car, you don't need to enter a separate line for you to claim it, just add it at the end of any passenger on that trip in the "Kms in Vol Own Car" column.

SAVE THE DATE - 2019 BBQs - more details to come in the new year

13.02.19		Barunga		West
20.02.19	-		Copper	Coast
27.02.19	-	Central	Yorke	Peninsula
06.03.19	-	Southern	Yorke	Peninsula

I hope all of you have had a great year and I wish you all health and happiness for this festive season and into 2019.

Thank you for your hard work, dedication and ongoing support.

- Erica



From Julie's Desk

REGIONAL MANAGER

AGM

A big thank you to those who travelled to Wallaroo for our AGM on 31st October. It was a great night and a wonderful opportunity to hear from our local member Fraser Ellis and most importantly acknowledge our volunteers with service certificates.

COUNCIL ELECTIONS

The recent council elections have confirmed quite a change across the region with new Mayors and changes to councillors across BW, CC & YP and in fact right across the state. As announced at the AGM, pending council elections could find a series of changes to the YPCT Board. So I now take this opportunity to thank Su Bell who has provided 8 years of service to the YPCT Board as the Copper Coast Council representative (6 of those as chair) and during this time Su has also become a volunteer driver and will continue on the fundraising committee. At the time of writing this report, the new CC & YP representative have not been confirmed.

A sincere thank you to Cr Georgie Simmons who will continue on as a BW Councillor for her district, but has stepped down from the YPCT Board. Georgie was involved in my first interview for a position with YPCT 15 years ago, so has provided numerous hours to the service during that time. Cr Rebecca Hewett will be the new BW Council rep for 2019 and we look forward to meeting her in the New Year.

VISITORS SCHEME

The Copper Coast Council have been providing a volunteer visitors scheme which supports volunteers to visit people who are risk of loneliness living in residential care for over 12 years. A new application for this service was required and CEO Peter Harder asked if YPCT would apply to manage this service in the future on the proviso that we would employ the current coordinator and transfer all existing volunteers and clients to our model.

The YPCT model will include visiting people within their homes as well as residential care and I have received confirmation that we were successful but contracts are yet to be sighted. Expecting to be operational from January 1st,

we have a lot of work to be done including making contact with existing clients, volunteers and creating a new service model for YPCT.

We are very excited about this service which broadens the role of our volunteers, so if anyone is interested in becoming a volunteer visitor please contact us and watch this space for more information.

Thank you once again for being a part of our valuable volunteer group. We thank you for all that you do and the care you provide.

Unpaid Client Fees

Occasionally, we have a trip that has an incident or is very busy and we have a client forget to pay their driver. In these instances, could the driver please contact the office as soon as possible to advise of this. This will allow us to follow up straight away rather than up to a month later when reimbursement sheets come in.

Process Refresher

TRANSPORT ON FIRE RISK DAYS

With Summer upon us (not that you could tell) we thought it would be a good time to remind everyone about this procedure. Below is a quick summary of the policy. For more detail, please refer to your handbooks or contact the office.

When there is a CATASTROPHIC fire rating, no volunteer transport will be provided, except for intra-town trips using volunteers from that town. Staff will provide support to clients in rescheduling appointments if needed.

On EXTREME/SEVERE Fire rating days, all trips will be monitored and drivers are required to regularly report their safety status. The office will ensure that all volunteers and clients have returned safely. If you return after hours, please still call the 1300 office number and select option "2" to report in. Alternately you can call or message the Regional Manager or Volunteer & Risk Coordinator on their mobile phones.



WHS Corner

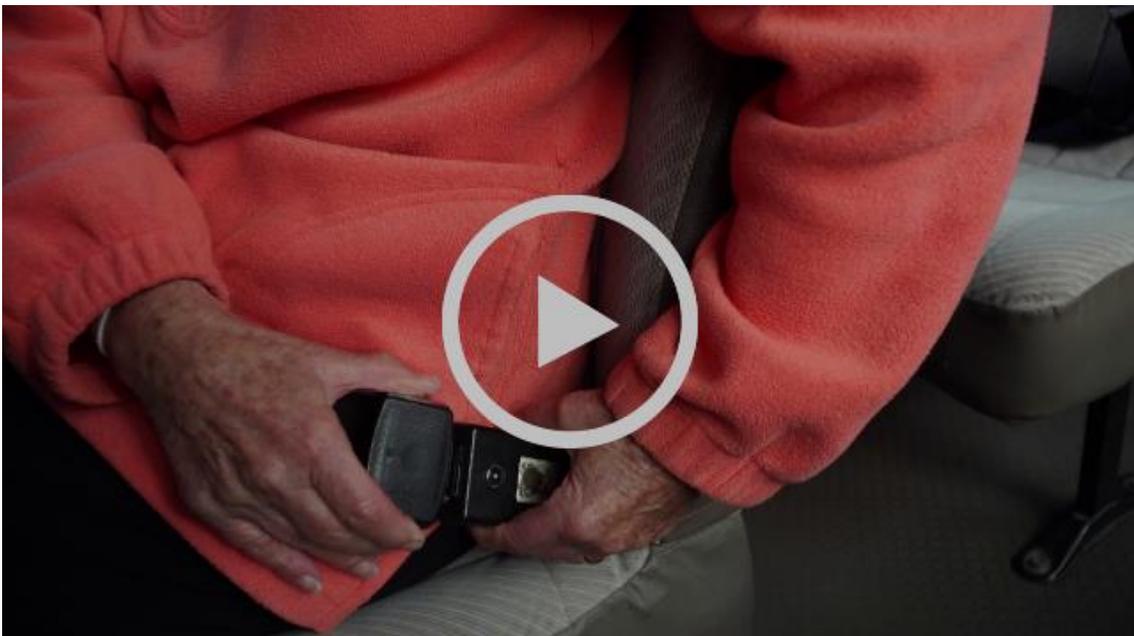
The Mount Barker CPN has developed some fantastic manual handling videos based around helping clients in and out of vehicles. At YPCT, our vehicles are configured a bit differently and we don't use portable steps, but the basic principles are the same and there are some great pointers on where volunteers can stand. Please also note the use of "Handybars" in the videos. All of our vehicles have one in the glove box and are very useful. You can watch the videos [below](#):



Manual Handling for Transporting Clients - Standard Car



Manual Handling for Transporting Clients - Imax Van



Manual Handling for Transporting Clients - Bus



YPCT is a member of the Drakes' Community Dollar scheme. Anyone who has one of our tags can scan it at checkout and we earn community dollars. Drakes then send us a voucher and we use these to pay for volunteer BBQs, Christmas door prizes etc. If you don't have a Drakes tag and would like one, please contact Erica.



Vehicles

Copper Coast Vehicles

The CT Caddy has successfully been re-homed at the Salvation Army, Kadina. This is a great site that allows for the vehicle to also be used for local trips by the Kadina drivers.

The Copper Coast Council is also working on updating the Moonta van and car. We don't have a lot of details yet, but will let you know when we have a clearer picture.

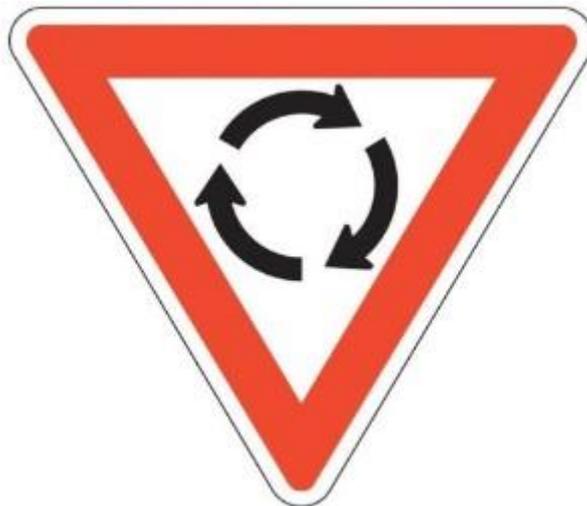
FUND RAISING



UPDATE

Our project to purchase vests for all our volunteers has a goal of \$8000. Generous donations from Minlaton Lions and Lionesses (\$1000) and Maitland Rotary (\$500) has seen us off to a great start. Add to that the efforts of volunteers who sold sausages at Stratco recently (\$153.85) and we will have volunteers cosy in their new vests before we know it!

If you know of any community groups who may be looking for a worthy cause to donate to, please spread the word about our current project.



Road Rule Refresher

ROUNDAABOUTS

It is important to be in the correct lane at multi-lane roundabouts. Signs, lane markings and arrows help position your vehicle correctly and guide you in the direction you want to go.

Unless arrows on the road indicate otherwise, remember these rules:

- To turn left, use the left lane.
- To turn right, use the right lane.
- To go straight ahead, use either lane.

Left turn

- i) Position your vehicle in the left lane well in advance, unless arrows on the road or signs indicate otherwise.
- ii) Signal using your left indicator.
- iii) Give way to all vehicles already on the roundabout.
- iv) Remain in the left lane as you complete your turn.
- v) Continue to use your left indicator as you exit the roundabout. Stop indicating once you have exited the roundabout.



Right turn or U-turns

- i) Position your vehicle in the right lane well in advance unless arrows on the road or signs indicate otherwise.
- ii) Signal using your right indicator.
- iii) Give way to all vehicles already on the roundabout.
- iv) Before exiting you should use your left indicator (if practical) and follow the exit lane marking. Stop indicating as soon as you have exited the roundabout.

Note: Do not turn right from the left lane unless arrows on the road indicate that you can.



Straight ahead

- i) Position your vehicle in either lane well in advance unless arrows on the road or signs indicate otherwise.
- ii) Do not use your indicator until you are ready to exit.
- iii) Give way to all vehicles already on the roundabout.
- iv) Before exiting you should use your left indicator (if practical) and follow the exit lane marking. Stop indicating as soon as you have exited the roundabout.



Thank you!

EACH ISSUE WE LIKE TO THANK PEOPLE WHO HAVE BEEN RECOGNISED BY
OUR CLIENTS

- **Out 'n' About Drivers** - "The drivers make it a lovely day, they just pick you up and drop you off with a smile"
- **Kim Flaherty** - "Fantastic driver. The service and drivers are wonderful!"
- **Kerry O'Loughlin** - "Always friendly and considerate."
- **Rob Smith** - "Such a kind and courteous driver."

*if you'd like more details about your "Thank you" please contact Erica.

[JOIN THE YPCT FACEBOOK VOLUNTEER COMMUNITY](#)



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